

Interchange Gippsland Strategic Plan 2015-2018



Strategic Areas of Focus

Goal 1

Review current programs and identify areas for expansion.

- Maintain the quality of current programs
- Provide the same suite of services across the Gippsland Region
- Assist people with a disability to access supported accommodation in their community
- Provide access to early intervention services to children under 10 years with a disability
- Expand the organisation

Goal 2

Identify social enterprise opportunities

- Provide access to employment services for people with a disability
- Embark on business opportunities that may provide an income to Interchange Gippsland

Goal 3

Increase the profile of Interchange Gippsland as a leading disability service provider.

- Promote and market Interchange Gippsland as a leader in disability service provision

Goal 4

To ensure that the resources and staffing promote Interchange Gippsland as a leading provider of disability services in Gippsland

- Ensure resources support the service provision

Vision

An inclusive community where all people with a disability are treated with dignity and respect and have their individual needs met.

Mission

Interchange Gippsland create opportunities for people with disabilities within our community.

Values

- **Empowerment:** Individuals and families feel EMPOWERED to determine their own needs. Our staff will be guided by the individual and the families' self directed preferences.
- **Quality:** We aim to deliver a high QUALITY service by being innovative, flexible and creative in meeting individual and family needs.
- **Responsive:** We work towards delivering a planned service that is RESPONSIVE to the unique needs of the individual and the families'.
- **Respect:** We treat participants, staff and volunteers with dignity and RESPECT.
- **Non-Judgemental:** We practice an attitude of NON-JUDGEMENT and a positive approach in working with individuals, families, staff and volunteers.
- **Accessibility:** We work towards linking individuals and families into services that are ACCESSIBLE and best compliment their strengths and requirements.
- **Diversity:** We acknowledge and recognise DIVERSITY in our community and work to ensure that no one is discriminated against in any way.

creating opportunities for individuals with disabilities

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